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# Contents

YPN Luncheon	PAGE FIVE	
CRMLS Training	PAGE SEVEN	Message from the President
CAR News	PAGE <b>TEN</b>	PAGE FOUR
Residential Sold Stats	PAGE ELEVEN	
2014 Election Slate	PAGE <b>EIGHT</b>	New Members PAGE FIFTEEN
		Calendar of Events PAGE <b>SIXTEEN</b>
		YPN Corner Page <b>six</b>

# Official Publication of the Newport Beach Association of REALTORS®

401 Old Newport Blvd., Ste. 100 Newport Beach, CA 92663 (949) 722-2300

The purpose of the Newport Beach Association of REALTORS<sup>®</sup> is to be a service and support organization through active participation in establishing programs and services that will enhance and promote the successful business endeavors of its members. With integrity and competence, it will provide a positive link to the local community by cultivating goodwill and protecting the individual rights to own, transfer and use real property.

#### **Editor:**

Tricia Moore / Kimberly Foreman

Production Coordinator: Ned Foley, Foley Publications, Inc.

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## The Coastal REALTOR® News

The Newport Beach Association of REALTORS® makes no warranties and assumes no responsibility for the accuracy of the information contained herein. The opinions expressed in article are not necessarily the opinions of the Association of REALTORS®.

#### 2013 Officers and Board of Directors Newport Beach Association of REALTORS®

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#### Equal Housing Opportunity

Federal law prohibits discrimination based on race, color, religion, sex, handicap, familial status or national origin in connection with the sale of rental of residential real estate, in advertising the sale or rental of housing, in the fi nancing of housing, and in the provision of real estate brokerage services.



# President's Message



There is still a great deal of misunderstanding about the definition and usefulness of so-called "social media." Wikipedia defines social media as: "The means of interaction among people in which they create, share, exchange and comment on various content among themselves in virtual communities and networks."

The question is what are we communicating about? Is most of the chatter a waste of our time and resources? Anyone reading this has heard someone say, "I hate Facebook [or other social media]. Who cares who is walking their dog when?"

Unquestionably, there are those who use social media solely to communicate with family and friends. However, turning social media into capital and downstream business requires selfless initiatives. "Selfless" means converting our business, friend, and family relationships into financial value for them rather than us. Simply put, we will reap only what we sow.

Thinking that money is more important than relationships and success requires behaving like

a shark in one's business transactions. This is the antithesis of successful social media interaction.

Mistakes in thinking are costly, and the total loss of revenue is impossible to quantify as much as it's intangible. However, it's safe to say it could easily amount to thousands of dollars annually. Right thinking means understanding incontrovertible principles, such as: underpromise and overdeliver; engage in transactions that benefit the client or prospect; value truth and integrity above all; have a sincere desire to consistently offer superior service; and treat your clients and prospects as though they feed, clothe, and house you ... because they do!

If you're just beginning to use social media as a business enhancement tool, work toward growing professional relationships with 500 prospects. If you already have an active network, continue to add to it weekly. However, understand that it costs more in financial and personal resources to find new relationships than it does to maintain the ones you've already developed.

Social media communication is not a once-amonth initiative. It requires ongoing diligence and creativity. Bringing useful information, data, and knowledge to your prospects and clients requires you to do your homework to keep current with the trends and issues affecting the community at large and individuals' daily lives.

It is as important to your "community" to know who won the Little League game as it is to know of business openings and closings, governmental initiatives, and so on. You can't portray yourself as the community expert if you're lacking the expertise!

When you provide reasons for your community to visit your social media sites daily, you're establishing yourself as the valuable asset you are. Wouldn't it be great to be the person known as "the go-to pro when it comes to all things real estate and community-event specific?" When you consider that the NAR 2011 REALTORS® Technology Survey said 90.5 percent of agents use social media to one extent or the other, it's safe to say there's stiff competition out there.

My advice is to automate your sites as much as possible. That is not to say to remove the hands-on personalized initiatives; it means to work smart, not hard. It's simple to create all your blog posts for the week and schedule them to publish and appear in your social media feeds daily. And when immediate "news" comes up, post it. By working in this way, you are both providing high-touch communication and balancing your time invested.

A common complaint about using social media regularly to generate relationships is the time required to make that happen. There are many reliable resources available to teach how to best incorporate social media into one's overall lead generation. It would be unwise to launch into a social media blitz blind to the pitfalls and ignorant of the time-saving initiatives available. It is a worthy endeavor to educate oneself. NAR is an excellent resource on the topic.

Building a credible online reputation is worth its weight in gold. Respecting all the REALTOR® Code of Ethics rules is a must. Respecting privacy and posting nothing personal without prior permission is non-negotiable. There have been cases of agents who have invested much time and money developing their social media presence only to lose it all by using their sites in ways that upset or offended those who had entrusted them with their information. Better to err on the side of being overcautious than to make an irrevocable poor decision!

Working social media networks is fun, generates worthy business opportunities, and connects agents to people with whom they never would have connected. When approached wisely, social media is just what the public ordered.

# **Appraisals and Title Questions?**

Come and Learn How to Get the Highest Appraisal and How to Help Your Clients Clear the Title



*Specialist Speakers: Appraiser: Mark Doti, Unity Appraisal Group Title Representatives: Martha Gewertz & Glen Awerkamp, Lawyers Title* 

Wednesday, July 17, 201311:45 Registration12 Noon Box Lunch/Presentation

# at Newport Beach Association of REALTORS® Offices



\$15 for members of NBAR | \$25 for non-members

Box Lunch Includes Pasta Salad, Chips and Soda/Water and:

\_\_\_\_ Turkey Sandwich \_\_\_\_\_\_ Chicken Sandwich

Roast Beef Sandwich \_\_\_\_\_ Tomato Mozzarella Sandwich

\*\*Please register me for the Apple Luncheon (Box Lunch Selection Noted Above)\*\*

Name(s):						
Office:		Phone:				
Amount Enclosed: \$	Check No	Membership Number				
Please charge my Visa/MasterCard No						
Expiration Date:	CVC#	Signature:				
Mail to NBAR, 401 Old Newpo or Fax to 949-631-4276 Attn: V		Beach, CA 92663				

# YPN Corner

YPN has been a wonderful experience for me. I have been able to network with a large group of young professionals throughout the real estate industry. Whenever I need a referral or my team has a new property to discuss, this network is the first place I start. I work with Prudential California Realty in Corona del Mar with The Nichole Story Group and specialize in luxury homes in the area. My team and I attend many of the social events, informational lunches, and quarterly speaker seminars. I really enjoy my time with YPN members and recommend any young professional in the real estate industry to join.



By **Lara Baker,** Prudential California Realty, Corona del Mar



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## **FREE CRMLS Web Conference Training**

Join us for any of the free web conference classes listed below in the comfort of your office or home. Spaces are limited. Click on the registration link for the desired class and reserve your spot.

Date	Subject	Start Time	End Time
7/1	Searching 101	10:00 AM	11:00 AM
7/1	Matrix & Proxio Updates	2:00 PM	3:00 PM
7/2	AnnounceMyListing	10:00 AM	11:00 AM
7/2	AnnounceMyNews	11:00 AM	12:00 PM
7/2	SmartIDX & Smart Sites	2:00 PM	3:00 PM
7/3	AnnounceMyNews	10:00 AM	11:00 AM
7/3	Proxio	11:00 AM	12:00 PM
7/5	Proxio	10:00 AM	11:00 AM
7/5	Realist Tax: Your Farming Resource	2:00 PM	3:00 PM
7/8	Commercial Searching in Matrix	2:00 PM	3:00 PM
7/9	Matrix: Broker Office Admin	10:00 AM	11:00 AM
7/9	AnnounceMyNews	11:00 AM	12:00 PM
	Blogging for Business: Wordpress Blogging	1:00 PM	2:00 PM
7/9	<u>Strategies</u>		
7/10	AnnounceMyNews	10:00 AM	11:00 AM
7/10	AnnounceMyListing	11:00 AM	12:00 PM
7/10	Proxio	2:00 PM	3:00 PM
	Beyond the Basics: AnnounceMyListing &	10:00 AM	11:00 AM
7/11	AnnounceMyNews		
7/11	Matrix & Proxio Updates	11:00 AM	12:00 PM
7/11	<u>SmartCRM</u>	2:00 PM	3:00 PM
7/12	CMA for Success	10:00 AM	11:00 AM
7/12	Cloud CMA	2:00 PM	3:00 PM
7/15	Matrix Updates	10:00 AM	11:00 AM
7/15	Time Saving Tips	2:00 PM	3:00 PM

Want to see additional scheduled web conferences? Click here.

# CRMLS Training Classes Available for July at NBAR Office

Wednesday, July 31, 2013

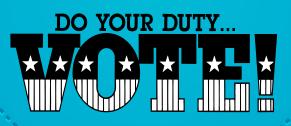
NEWPORT BEACH ASSOCIATION OF REALTORS®

Agent 101 - 10:00 AM – 11:00 AM Matrix Updates - 11:00 AM – 12:00 PM Commercial Searching in Matrix - 1:00 PM – 2:00 PM Realtor Property Resource<sup>®</sup> (RPR<sup>™</sup>) - 2:00 PM – 3:00 PM

JULY | TWO THOUSAND-THIRTEEN

PAGE SEVEN

# **2014** ELECTION SLATE



Election will be held at www.nbaor.com on Tuesday, July 30, 2013.

Absentee ballots will be available seven (7) days prior to election day.

*Online Election Ballot is located at www.nbaor. com no sooner than July 23, 2013.* 

*To login to vote you'll need your member ID and website password.* 

*If you have forgotten or are in need of a new password, please contact the Association office* 

(949) 722–2300 and the staff will provide you with your member ID and a new password.

## **OFFICERS:**

President - Mary Fewel, Metro Estates Vice President - David Girling, HOM Sotheby's International Realty Secretary - Sue Podany, Prudential California Realty Treasurer - Kimberly Valentine-Poska, Surterre Properties

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Tony Bartos, HOM Sotheby's International Realty Steven Sergi, VALIA Properties Scott Singer, Villa Real Estate Jeff Stokes, Coldwell Banker Previews International Stephen Sutherland, Prudential California Realty Cari Young, HOM Sotheby's International Realty

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Michael Prime 949-809-2550 NMLSR ID 468654



Tina Vo 949-809-5316 NMLSR ID 450331



Lisa Chen 949-809-2578 NMLSR ID 455425



NMLSR ID 355829



Saundra Gonzales 949-261-6282 NMLSR ID 460072



Mary Gillany 949-809-2558 NMLSR ID 460014



Joe Magallanes 800-419-8577 NMLSR ID 491678



Sigal Ronen Joe Pirro 949-933-9979 949-809-2590 NMLSR ID NMLSR ID 447827 483673



Minh-Thy Vu John Farrell 949-809-5327 714-881-6199 NMLSR ID NMLSR ID 484368 374639



Lisa Banhagel 949-500-5780 NMLSR ID 463400



Justin Purpero 949-809-5329 NMLSR ID 373589



Steve Pertschi 949-718-3694 NMLSR ID 450940



**Bob Jacobs** 949-809-5303 NMLSR ID 11463



Joel Rodgers 949-887-0094 NMLSR ID 448483



Kristi Deutsch 949-324-4068 NMLSR ID 563158



Loren Perez 949-436-1123 NMLSR ID 448238



Andy Nguyen 949-809-2567 NMLSR ID 455218



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# C.A.R. LAUNCHES DRE DISCIPLINE DATABASE

C.A.R. has launched a new database of disciplinary actions taken by the Department of Real Estate (DRE) against real estate licensees. C.A.R. established this database as an action item adopted by the C.A.R. Directors during our May 2013 Business Meetings to increase professionalism within the real estate industry.

The new database, which is in the Legal section of C.A.R.'s website, will serve as an excellent educational tool to help REALTORS® learn about, and steer clear of, the activities that may lead to DRE discipline. Although the DRE publishes disciplinary actions on its own website, the C.A.R. database

provides easy-to-read summaries of the incidents that resulted in DRE discipline, and has quick links to the accusations, decisions, and other disciplinary documents filed in each disciplinary matter. The C.A.R. database will include license revocations, suspensions, surrenders, and restrictions.

The C.A.R. database currently provides a summary of 81 disciplinary matters from April 2013, which is the most current month available, and we will regularly update our database as the DRE makes the information available each month. In addition to the summaries, C.A.R.'s Discipline webpage also provides an analysis of each month's



disciplinary actions. We also post DRE's master list of desist-and-refrain orders prohibiting unlicensed persons from conducting real estate activities.



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As of June 18, 2013	Attached			Detached		
		% Change Prior Year			% Change Prior Year	
May 2013						I
Total Sales Volume	\$524,645,359	46.18%		\$1,597,839,408	30.76%	
Average Sales Price	\$422,760	34.05%		\$874,092	29.47%	
Median Sales Price	\$360,000	28.57%		\$650,000	27.85%	
Number of Units Sold	1241	9.05%		1828	0.99%	
Average DOM	50	-48.98%		58	-37.63%	
May 2012						
Total Sales Volume	\$358,906,992			\$1,221,943,670		
Average Sales Price	\$315,384			\$675,107		
Median Sales Price	\$280,000			\$508,407		
Number of Units Sold	1138			1810		
Average DOM	98			93		
YTD 2013						
Total Sales Volume	\$1,934,997,036	34.42%		\$6,093,808,169	28.58%	
Average Sales Price	\$388,710	29.37%		\$807,448	22.62%	
Median Sales Price	\$340,000	25.93%		\$609,000	26.13%	
Number of Units Sold	4978	3.90%		7547	4.86%	
Average DOM	60	-42.86%		65	-34.34%	
June 2012 - May 2013					1	
Total Sales Volume	\$4,545,922,203	38.30%		\$14,933,446,239	33.48%	
Average Sales Price	\$358,229	19.52%		\$755,512	14.77%	
Median Sales Price	\$310,000	14.86%		\$570,000	17.94%	
Number of Units Sold	12690	15.71%		19766	16.30%	
Average DOM	78	-25.00%		77	-22.22%	
June 2011 - May 2012						
Total Sales Volume	\$3,287,007,306			\$11,187,910,470		
Average Sales Price	\$299,718			\$658,306		
Median Sales Price	\$269,900			\$483,296		
Number of Units Sold	10967			16995		
Average DOM	104			99		
	Attached			Detached		
Inventory as of April 26, 2013	Units	Avg LP	Avg DOM	Units	Avg LP	Avg DOM
Active	1186	\$660,096	55	2377	\$1,985,640	74
Back Ups	1040	\$423,570	67	1607	\$887,956	75
First Right Status retired	0	\$0	0	0	\$0	0
Pending	1145	\$358,478	43	1515	\$719,059	46
	Attached			Detached		
Inventory as of May 08 2013	Units	Avg LP	Avg DOM	Units	Avg LP	Avg DOM
Active	1223	\$653,129	54	2532	\$1,961,371	71
Back Ups	1054	\$434,325	64	1581	\$854,989	75
First Right Status retired	0	\$0	0	0	\$0	0
Pending	1137	\$344,229	41	1472	\$726,244	46
	Attached			Detached	· ·	
Inventory as of June 15, 2013	Units	Avg LP	Avg DOM	Units	Avg LP	Avg DOM
Active	1439	\$582,137	45	2114	\$2,209,325	87
Back Ups	1077	\$435,096	59	1494	\$916,292	73
First Right Status retired	0	\$0	0	0	\$0	0
Pending	1107	\$379,079	42	1392	\$691,673	46

# Residential Sold Stats – May 2013



- TERMITE & DRY ROT REPAIRS
- DETAILED INSPECTION REPORTS
- ROOF MAINTENANCE & REPAIR
  - TERMITE & PEST CONTROL
    - GENERAL CONSTRUCTION
      - Annual Controls
      - DECKS & PATIOS
      - BIRD MITIGATION
      - WATERPROOFING

FOR A COMPLIMENTARY INSPECTION CONTACT VALERIE ACEVEZ



### **DESIGNATED REALTOR® MEMBERSHIP**

Liana Acosta Almazan Villa Real Estate

**Joel Newman** Franklin Realty

Pam Ward Coast Realty & Funding

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Tami Briery-Dwyer Coldwell Banker Previews International

**Christina Calacci** Waterpointe Real Estate Group

**Rachel Cuevas** Prudential California Realty

**Paul Erwin** Harcourt's Prime Properties

**Travis Flateau** Prudential California Realty

**Brian Fox** HOM Sotheby's International Realty

**Justin Frandson** Mark C. Barker

**Christine Green** Coldwell Banker Previews International

**Kirk Hansen** Real Innovative Realty

**Amy Holtz** HOM Sotheby's International Realty

Joey Maghami First Team Estates

Scott McDonald Prudential California Realty Vanessa Moore Rexsi Realty

**Rebecca Panasitti** HOM Sotheby's International Realty

**Gregg Perrah** Seven M Seling

**Kelly Poole** Genesis Residential **Michael Postil** 

HOM Sotheby's International Realty

**Brynn Rauth** Teles Properties

Anna Schmidt HOM Sotheby's International Realty

Gloria Seretti ReMax Metro Realty **Allison Shim** 

HOM Sotheby's International Realty **Kenny Vuong** HOM Sotheby's International Realty

**Diane Waer** Partners Real Estate

Chloe Wu Coldwell Banker Previews International

### MULTIPLE LISTING **MEMBERSHIP**

**Daniel Hodge** Daniel Joseph Hodge, Broker

**Edie Noesser** Edie Noesser, Broker

**Edgar Reynoso** Edgar Reynoso, Broker Laura Sardagna

Laura Sardagna, Broker

**Richard Stewart** Richard Curtis Stewart, Broker

**Dale Thorsell** Dale Thorsell, Broker

Shea Wood Shae Wood, Broker

## **CIFRICAL USFR**

Vanessa Fallon

Surterre Properties

**Erin Genzano** HOM Sotheby's International Realty

## **AFFILIATE MEMBERS**

**Cheryl Evans** The Resort at Pelican Hill

**Yolanda Mota** Orange County Register

Sarah Lissy Property I.D.

### **MEMBER TRANSFERS**

**Margaret Aragon** from Coldwell Banker to Evergreen Realty

**Craig Christensen** from Old Newport Realty to South Coast Prop

**Robert Cole** from Teles Properties to Prudential CA Realty

**Kimberly Drake** from Mark Whitehead to HOM Sotheby's

Adriana Farfan from Prudential CA Realty to HOM Sotheby's

**Ron Felsot** from Teles Prop to Prudential CA Realty

Dani Gold from HOM Sotheby's to Surterre Properties

Mali Gulledge from Prudential CA Realty to Surterre Properties

**Rueben Gulledge** from Prudential CA Realty to Surterre Properties

**Olga Matthews** from Teles Properties to Prudential CA Realty

**Michaela McCloskey** from HOM Real Estate Group to Coldwell Banker

John McMonigle from Teles Prop to Prudential CA Realty

**Tora Lee Montgomery** from Teles Prop to Prudential CA Realty

**Yvette Prelle** from Ingerson & Assoc. to The Office of Michael Naso

**Mark Todd** from Surterre Properties to Arnel Estates



# CALENDAR OF EVENTS

Wed, July 10th – 9:00 AM – Affiliate Committee Meeting
Thu, July 11th – 9:30 AM – Young Professional Network Meeting
Wed, July 17th – 8:30 AM – New Member Orientation
Wed, July 17th – 11:45 AM – YPN Luncheon – Appraisal & Title Questions?
Tue, July 23rd – Absentee Ballot Voting to Begin
Wed, July 24th – 9:00 AM – HUD Workshop
Thu, July 25th – 9:00 AM – Board of Director Meeting
Tue, July 30th – 2014 Board of Director Election Day
Wed, July 31st – CRMLS Training Agent 101: 10:00 AM – 11:00 AM Matrix Updates: 11:00 AM – 12:00 PM Commercial Searching in Matrix: 1:00 PM – 2:00 PM Realtor Property Resource® (RPR™): 2:00 PM – 3:00 PM



### EVERY THURSDAY

11:00 am - 2:00 pm Broker Open House, areas 9, 11, 12, 25-27

#### EVERY FRIDAY

11:00 am - 2:00 pm Broker Open House, areas 1-8, 10, 14-17



